

## Environmental Guidelines

### Preamble

As one of its basic commitments, the Toshiba group has laid down to constantly seek new approaches that help to realize the goals of the world community, including ways to improve the global environment. This general commitment is specified in its corporate basic policy for environmental protection.

To implement this corporate environmental policy into its European business, Toshiba Europe has established the following *Environmental Guidelines*:

**Responsibility** Toshiba accepts the responsibility for its products over the whole life-cycle ranging from design and production through usage to recycling and disposal of used products.

Therefore, environmental aspects have to be integrated into the business activities of each division. Here, the compliance with legal obligations is the minimum requirement.

**Product design** It is the key element of an integral environmental protection to consider already during design stage the ecological effects which a product including its packaging will have throughout its life cycle.

Therefore, established information exchange routines and a close co-operation with the design departments and factories are necessary to consider legislative or other environmental requirements from the European market with the new product development.

**Production** Environmentally compatible production processes minimize damages to the environment.

Therefore, the constant reduction of water and energy consumption, less production waste and the avoidance of hazardous substances have to be part of the factories' action plans.

**Use of products** Apart from the quality, the environmental compatibility of a product is a major prior condition for a high degree of user friendliness.

Therefore, all efforts have to be undertaken to comply with the highest European environmental standards for our products. Here, the product quality is a guarantor for a long product life, and the environmental compatibility is a guarantor for the reduction of environmental impacts of our products.

***Recycling  
of  
products***

Return and recycling of used products or parts lie in the responsibility of Toshiba and its subsidiaries and distributors. Here, the basis for environmentally acceptable product recycling is the recycling-orientated product design.

Therefore, Toshiba supports each subsidiary or distributor in working out concepts for the return and recycling of used products or parts. Where ecologically significant and economically feasible, Toshiba organizes centralized recycling loops.

***Employees',  
subsidiaries'  
and  
distributors'  
engagement***

Environmental consciousness and engagement of our employees, subsidiaries and distributors is a key element for the implementation of Toshiba's environmental policy into daily business.

Therefore, all employees, subsidiaries and distributors have to have a well-founded knowledge of ecological relationships and have to be regularly informed about legal regulations, Toshiba's current environmental activities and the environmental trends in the European market.

***Environmental  
management  
system***

The integration of environmental matters into the company-wide management system and business strategy is necessary for the implementation of the company's environmental policy.

Therefore, environmental management systems have to be introduced into all relevant divisions in order to improve environmental performance.

***Registration  
and  
valuation***

Environmental performance must be periodically reviewed and evaluated in order to identify opportunities for improvement and their implementation.

Therefore, all environmental impacts of our products, services and activities have to be continuously registered, evaluated and monitored.

***Suppliers  
and  
subcontractors***

A concept for integral environmental protection also includes subcontractors and suppliers.

Therefore, Toshiba's environmental policy and the related requirements have to be communicated to the subcontractors and suppliers. In addition, Toshiba will provide its partners with guidance and support for their environmental protection activities.